

## **Warranty by Eagle X Pro**

**Our products are covered up to 12 months (1 year) from date of purchase.**

### **Warranty Coverage:**

The warranty is against any defects in materials and/or workmanship and/or function of the product for the period of 12 months of the purchase date (“Warranty Period”). Within the Warranty Period, in case of a justified claim by client, EXP will, at its own discretion, repair or replace the product or refund the client's purchase price within 60 business days of client shipping such products.

If shipment to an authorized service facility is required, shipping instructions will be provided by EXP. Do not ship any product without shipping authorization. All shipping charges must be prepaid by the customer.

### **Warranty Limitations:**

Warranty does not apply in case product: (1) Has been involved in an accident or subjected to misuse, improper maintenance or negligence or use which was not according to the instructions given by the manufacturer; (2) Has been altered or repaired in any way that has, in EXP’s judgment, adversely affected its performance or reliability; (3) Has been used in an application or for a purpose for which the product was not designed or under stresses or conditions exceeding those specified for the product; (4) Has been damaged after leaving EXP’s facility; (5) Has been serviced by unauthorized personnel or if parts in the system were found or exchanged, which were not original parts from EXP; (6) If maintenance was not performed or was not in accordance with the maintenance instructions specified by EXP; (7) In case of fire, lightning or other disasters; (8) If the system has been used in improper conditions;

This warranty is extended only to the original purchaser of this product. EXP will not be held responsible for any consequential damage caused by malfunction of the system or misprint and typographical errors. Users assume sole responsibility for all damage or injury, including death, which may arise during the use of these products in any manner or under any conditions.

EXP disclaims all other liabilities and obligations, including non- contractual liability for personal injury, death, direct or indirect property damage or consequential damages based upon its negligence, strict liability, incidents, all other effects from malfunction of the system or any other ground. Regardless of whether liability is asserted on the basis of breach of warranty, negligence, strict liability, breach of contract or otherwise, EXP shall not be responsible for special, incidental, consequential or punitive damages, including loss of property, loss of profits or revenues, downtime costs and the cost of substitute equipment.